

# IT Director

InSight Telepsychiatry – IT Department

InSight Telepsychiatry is seeking an IT Director to maintain stability and oversight of all technical operations. The right person for this roll will not be afraid to roll up their sleeves and dive-in to achieve goals and inspire the team. The successful candidate will be an advocate for positive change while maintaining 100% effectiveness.

## Organization Overview

InSight is the leading national telepsychiatry service provider organization with a mission to transform access to quality behavioral health care through innovative applications of technology. InSight has two decades of experience with telepsychiatry, and serves hundreds of organizations across the country with its on-demand, scheduled, connected services and Inpathy divisions. InSight is uniquely positioned to offer scalable telepsychiatry services in settings across the continuum of care. InSight has a diverse provider team, a robust internal infrastructure and a history of adapting its programs to fit the needs of a variety of different settings and populations. [www.InSightTelepsychiatry.com](http://www.InSightTelepsychiatry.com)

## Job Responsibilities

- Develop reliable metrics for hardware, software and storage while ensuring strategic capacity planning
- Oversee the operations of server systems
- Identify security vulnerabilities and eliminate them with strategic solutions that increase data safety
- Design, implement and maintain systems and network infrastructure
- Manage all purchasing of IT related hardware
- Maintain information data center
- Manage IT personnel
- Oversee and direct all software development projects
- Work with all departments to create reporting and streamline processes
- Responsible for instrument interfaces for all laboratory analyzers
- Coordinate and execute all contracts and projects dealing with customer facing HL7 interfaces
- Work directly with all other department heads to make sure their IT resources are sufficient
- Availability of all information systems to customers, patients and employees
- Project completion in a timely manner
- Other duties as assigned

## Job Requirements

- Bachelor's degree in a computer science related field required
  - Master's degree preferred
- A+/Network+ and MCSA certifications required
  - MCSE preferred
- 7 -10 years of experience in a Microsoft ecosystem environment
- 5 years of experience with Microsoft Office 365/Exchange (both are ideal but not required)
- 5 + years of experience in a networking environment
  - CISCO, HP or Dell Networking environments preferred
- 5 years supporting wireless technologies
- 3 years of VMware/hyperV experience required
- 4 + years of experience working with enterprise class systems such as CRM, HRIS, ERP, PeopleSoft
  - 4 + years of experience with EMR systems such as EPIC, Allscripts or similar
  - Revenue cycle management systems experience strongly preferred

- 5 + years of experience managing complex multi-site systems infrastructure for a midsize company of 200+ employees
- 3 + years of recent experience in the Healthcare industry, preferably behavioral health
- Ability to work and thrive in a 24/7 support environment

#### **Ideal Candidate**

- Healthcare provider management or support experience
- Behavioral healthcare industry experience
- Independent worker and team player
- Experience with project management
- Thrives in a fast-paced environment
- Interest and experience with telemedicine
- Comfortable working with a remote team

#### **Logistics**

- Position available October 2018
- Position based in Marlton, NJ
- Full-time position with potential to telework
- Position reports to CIO

To apply, please send your resume and a customized cover letter to [jnapoli@in-sight.net](mailto:jnapoli@in-sight.net) .

*The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.*

*While performing the duties of this job, the employee is regularly required to stand, walk, and talk or hear. The employee frequently is required to use hands to finger, handle, or feel objects, tools, or controls; reach with hands and arms; and climb or balance. The employee is occasionally required to sit and stoop, kneel, crouch, or crawl. The employee must frequently lift and/or move up to 50 pounds. Specific vision abilities required by this job include close vision, distance vision, peripheral vision, depth perception, and the ability to adjust focus.*

EOE M/V/F/D