

CLINICIAN SUCCESS SPECIALIST

Inpathy

Organization Overview

InSight + Regroup is the leading and largest telepsychiatry service provider in the US with a mission to transform access to quality behavioral health care. InSight + Regroup serves hundreds of organizations and individuals in various settings across the continuum of care with its on-demand, scheduled services and home-based divisions, including Inpathy.

Position Summary

InSight + Regroup is seeking a Clinician Success Specialist to support the growth and success of the Inpathy practice. Inpathy is a fast-growing virtual behavioral health practice that employs Psychiatrists, Nurse Practitioners and Therapists across the county. This fast-paced position is an excellent opportunity for a proven professional who has a background health care administration, clinician support, and medical practice administration.

Job Responsibilities

- Supports and manages Inpathy clinicians through their onboarding, orientation, credentialing, enrollment and setup processes
- Manages Inpathy clinicians on an ongoing basis
 - Regular check-ins with clinicians on schedule and caseload
 - Manage calendar and schedule of available hours to match consumer demand
 - Manage productivity including completion of necessary notes, etc.
 - Convey and reinforce practice standards and guidelines
 - Offer regular updates on the practice
 - Support of ongoing performance management and retention efforts
- Build and maintain meaningful relationships and encourages clinicians to grow with the Inpathy practice
- Adjust and manage clinician rosters with payors and partners
- Responsible for retention rate and clinician satisfaction
- Other duties as assigned

Job Requirements

- Bachelor's degree in healthcare administration or related field
- 2-3 years of relevant experience working with licensed professionals
- Superb leadership, organizational, time management and problem-solving skills
- Exceptional written and verbal communication skills
- Quick thinker and decision maker
- Professional demeanor

Ideal Candidate

- Experience with managing and supporting clinicians
- Impeccable professionalism and communication

- Comfortable working with a remote team
- Independent worker
- Ability to multitask

Logistics

- Position available July 2020
- Headquartered in Mt Laurel, NJ with remote options available
- Full-time
- Reports to Clinician Success Manager
- FLSA Status: Exempt

To apply, please send your resume and a customized cover letter to careers@in-sight.net.

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is regularly required to stand, walk, and talk or hear. The employee frequently is required to use hands to finger, handle, or feel objects, tools, or controls; reach with hands and arms; and climb or balance. The employee is occasionally required to sit and stoop, kneel, crouch, or crawl. The employee must frequently lift and/or move up to 50 pounds. Specific vision abilities required by this job include close vision, distance vision, peripheral vision, depth perception, and the ability to adjust focus.

EOE M/V/F/D